



2017 TOWN OF PLAINFIELD

Annual Report



"A Community of Values"

MISSION STATEMENT

Our mission is to provide that “extra measure of service” to our community through team effort by a competent and dedicated staff of professionals.

Through open communications, continual self-assessment, responsible management and quality service, we are striving to keep the citizens of Plainfield our number one priority.





Dear Citizens of Plainfield:

There's a lot Plainfield residents... even folks who have lived here for a long time... don't know about our community.

They know Plainfield is a great place to live and raise a family. They know about our parks and trails, our outstanding schools, our affordable and friendly neighborhoods, and our enthusiastic places of worship.

But they would probably be surprised at just how healthy our local economy has become. For example, were you aware that companies invested more than \$300 million in our community during 2017? Did you know that they added more than 1,200 jobs, most of which pay better than \$20 an hour?

Have you heard that we're now home to the corporate headquarters for NAPA/Balkamp and a huge facility for UPS? Or that we'll soon have a seven-story Embassy Suites Hotel and Conference Center? That's just the beginning of what's been happening over the past year. We also saw major expansions at existing facilities for Siemens and Best Choice Products, bringing our total distribution and warehouse space to more than 40 million square feet under roof. In addition, many of those warehouse buildings also contain large areas of Class A office space for administrative and ecommerce functions.

We're seeing retail growth, too. Last year, new stores like H&M and Forever 21 opened here. We also have delicious new dining options like Bru Burger and Stacked Pickle.

There are so many good things happening in Plainfield, and we want you to be aware of them. We created this report to summarize what happened in 2017. We're proud of what Plainfield has accomplished and we're excited about what's ahead for our community.

Sincerely,

A handwritten signature in black ink that reads "Robin G. Brandgard". The signature is written in a cursive, flowing style.

Robin G. Brandgard
Town Council President



PLAINFIELD'S SEVEN ELECTED OFFICIALS AND THE TOWN MANAGER



ROBIN G. BRANDGARD, PRESIDENT

Robin Brandgard has been a member of the Town Council since 1980, serving as Council President since 1992. He is retired from the Allison Transmission Division of General Motors Corporation. He and his wife, Ginny, have two sons and a grandson. Robin has been a member of the Plainfield Plan Commission since 1980 and is also a member of the Plainfield Lions Club, Hendricks County Economic Development Partnership, Plainfield Masonic Lodge #653, and the Indianapolis Valley Scottish Rite.



M. KENT MCPHAIL, COUNCIL MEMBER

Kent McPhail was first appointed to the Town Council in 1998 and has been re-elected since. Kent has been a past member of the Board of Zoning Appeals and currently serves on the Plan Commission. Kent is retired from the Suburban Steel Supply Company of Indianapolis. Prior to that he was General Manager for the Earle M. Jorgensen Company (formerly Kilsby Roberts Co.) from 1973 to 1996. He attended Indiana Central College.



BILL KIRCHOFF, COUNCIL MEMBER

Bill Kirchoff was first elected to the Town Council in 1999. He retired from Cinergy/PSI in 2000 after 33 years of service. His last position was as District Manager for the Hendricks County area. Bill is the Council liaison for transportation, which involves maintaining and developing the town's roadway system. Bill is extremely involved in the community, being an active member of the Plainfield United Methodist Church, helping construct Habitat for Humanity homes in Hendricks County and serving on the Board of Directors for the United Methodist Children's Home and the Central Indiana Regional Transit Authority. He has also served as past president for the Plainfield Chamber of Commerce. Bill has his Bachelor's degree from Indiana University and an Associate's degree from Vincennes University.



LANCE ANGLE, COUNCIL MEMBER

Lance Angle has served on the Town Council since January 2015. He has had a successful career in commercial real estate, currently serving as the Director of Asset Management for Kite Realty Group. Lance serves as the Council liaison to the Parks & Recreation Department and has served on the Hendricks County Tourism Commission since 2010. A 2013 graduate of Leadership Hendricks County, Lance has been an active member of the Plainfield Chamber of Commerce since 2005, serving as president in 2012. He and his wife, Cheryl, have two sons and are active members of Plainfield Christian Church. Lance attended the University of South Dakota.

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DAN BRIDGET, COUNCIL MEMBER

Dan Bridget has served on the Town Council since January 2016. He retired from Gilcrest & Soames as their Director of Quality & Regulatory Compliance. Dan serves as the Council liaison for sewer and sanitation staff and projects. A Decatur Township native, he moved to Plainfield in 1984, so he has lived within the same nine miles for his entire life. Dan and his wife, Patye, have a daughter, Allison, who started at Van Buren Elementary when the family moved to Plainfield and is now a teacher.



MARK TODISCO, CLERK-TREASURER

Mark Todisco has served as Clerk-Treasurer since September 2017. As the Town's Fiscal Officer, he is responsible for all financial recordkeeping and management, timekeeping and payroll, bank reconciliations and investments, public meeting documentation, audit controls, and accounts payable and receivables. Mark brings over 40 years of private-sector background and training, including sales, marketing, customer service, financial, project, and senior management experience. He served on the Plainfield Optimist Board of Directors; coached youth sports with the Optimists, Plainfield Teenage Baseball, and Travel Baseball Program for over 12 years; served six years as President of the Plainfield Red Pride Booster Club; and served on the Plainfield School Board for 23 years. The graduate of Indiana University's Kelley School of Business moved to Plainfield in 1986. He and his wife, Linda, have three sons and six grandchildren.



ANDREW KLINGER, TOWN MANAGER

Andrew Klinger was appointed Town Manager in September 2015, bringing more than 20 years of experience in public service as a municipal manager, attorney, strategic planner, and economic developer to Plainfield. He holds a Bachelor's degree in Economics and Political Science, earned his Master of Public Affairs degree from Indiana University's School of Public and Environmental, and graduated cum laude from the Robert H. McKinney School of Law. Andrew works to efficiently manage town services, build community pride, and foster value-added development and infrastructure improvements for Plainfield. He is a member of the International City Management Association and recently served as president of the Indiana Municipal Management Association.



JAMES SPENCER, TOWN COURT JUDGE

Jim Spencer did the research, on a pro-bono basis, for the town in establishing a town court. After the court was created in 1989, the Town Council asked him to become the first judge, and he was appointed to the position. He has been subsequently elected by the voters since. Jim has his law degree from Southern Illinois University and, in addition to the part-time position of Town Court Judge, is an attorney specializing in business law and business litigation. Jim also holds both Bachelor's and Master's degrees in civil engineering and worked as an engineer and manager before studying law. He has served as the President of the Indiana City and Town Court Judges Association.

Development Services

While some parts of central Indiana have seen “boom and bust” cycles in their local economies, Plainfield’s town leaders have successfully pursued a consistent, balanced approach that has produced steady growth in the residential, commercial, and industrial sectors, along with corresponding enhancements to the community’s infrastructure.

RESIDENTIAL

Plainfield continues to be a strong real estate market, with existing homes often purchased within hours or days, so it’s no surprise that homebuilders are eager to serve the market. While there was a slight decrease in the number of single-family home sales during 2017, development of new homes continued at a brisk pace. More than a quarter of the new homes built in 2017 were in the Del Webb community. Construction continues in Legacy Farms, on Main Street just west of Moon Road. A new 157-lot subdivision on CR 600 S (Hadley Road), Bridlewood by Westport Homes, was annexed and approved.

The Springs at Saratoga resumed construction of three- and four-unit townhomes, while CalAtlantic began wrapping up its work in Sugar Grove, leaving Larry Good Homes as the only builder of paired homes. The demand for custom homes continues to outpace the available lots, with Whicker Construction building the year’s largest, a 13,355 square foot estate on Vestal Road.

COMMERCIAL

The biggest single commercial project of 2017 is the seven-story Embassy Suites Hotel and Convention Center, scheduled to open in the fall of 2018. In conjunction with the expansion and renovation of the adjoining Palms banquet facility, and located just minutes from the airport, it will make Plainfield central Indiana’s go-to site for smaller conventions, meetings, and conferences.

DOWNTOWN REDEVELOPMENT

The year also saw the approval of the Conceptual Downtown Redevelopment Plan, intended to provide guidance for developers who have approached the town with ideas for commercial and residential spaces in our community’s historic center. The plan’s development was shaped by extensive input from local stakeholders. Other major projects during 2017 included:



More than a quarter of Plainfield’s 2017 new-home construction took place in the Pulte/Del Webb community.



With employment growth in the warehouse areas, demand for high-quality apartments is growing.

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The St. Vincent's-branded "neighborhood hospital" includes a 24-hour emergency room.



Demand for development in Plainfield remains strong, giving the town opportunities to set high standards for new homes and facilities.

- A new "neighborhood hospital" affiliated with St. Vincent's and located at 2412 East Main Street.
- Two spec buildings at Williams Trace Park.
- Home Bank's new office in front on the Wal-Mart Neighborhood Market.
- Fite Plumbing's new headquarters facility on the site of the former Plainfield Animal Hospital.
- Approval of 80 condo units at the Cumberland Trace senior housing community.
- Two new apartment communities near the Shops at Perry Crossing: the 312-unit Ascent Apartments and the 256-unit Echo Park Apartments.
- A 131-unit adjusted rate senior living community, Kinnley Court, on the former site of the Just 4 Fun.
- A new expansion at St. Susanna Church adding a Parish Center.
- A new lifestyle center at Calvary Bible Wesleyan Church.

INDUSTRIAL

Plainfield's global reputation as a logistics hub was strengthened with several projects, the most significant of which was the completion of the 892,620 square foot UPS facility at Bradford Road and Ronald Reagan Parkway. Other industrial projects started or completed during the year included:

- The 708,230 square foot AllPoints 8 warehouse facility began construction.
- Work began on a 429,750 square foot warehouse on Ronald Reagan Parkway.
- Gem City Tire completed a 42,000 square foot warehouse.
- A 357,000 square foot spec warehouse was completed on Stafford Road, and a 151,200 square foot spec warehouse was built on Midfield Court.
- Construction began on 382,654 and 101,158 square foot warehouses on Columbia Road.

PLANNING & ZONING

Plainfield continues to be an attractive destination for developers, and we saw an increase in development for the ninth year in a row. While there were 18 percent fewer items handled by the Planning Department than in 2016, and revenue declined 10.5 percent from 2016 levels, that reflects the fact that the projects were larger overall. 27 projects came before the Plan Commission, and 21 went before the Board of Zoning Appeals. The town made revisions to the fee ordinance that will take effect in 2018, and the Planning Department has started work on a new Unified Development Code.

Public Works

Plainfield's population continues to grow, and more companies are choosing to locate facilities in the community. While those factors have an impact on the local infrastructure, thoughtful planning and a solid commitment to preventive maintenance keep the community's roads, sewers, water supply, and other needs in excellent condition.

STREETS AND ROADS

Nearly \$5.5 million in road construction projects took place in 2017, some of which were funded through a million-dollar Community Crossings grant from the Indiana Department of Transportation. Among the most visible projects were the reconstruction of Hadley Road west of White Lick Creek (in conjunction with a county project to rebuild the bridge over the creek) and a roundabout at the intersection of Saratoga Parkway and Concord Road.

Traffic flow through the warehouse district was dramatically improved with the construction of a free-flowing turn lane from eastbound Stafford Road to southbound Ronald Reagan Parkway and signal improvements at the intersection of Stafford and Perry Roads. Part of the funding for these projects came from an additional state grant of \$708,000. Construction of a new stretch of roadway known as Klondike Road, east of the Adesa Auto Auction, also began.

New traffic signals were installed at the intersection of Main Street and Mecklenburg Drive and Vandalia Drive, and at the intersection of Bradford Road and All Points Parkway. Upgraded crosswalks now make it easier for pedestrians to cross Main Street at Moon Road.

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Town officials, legislators, and construction contractors came together to celebrate the opening of the Concord Road roundabout on Saratoga Parkway.



A new street sweeper was purchased to replace an older model, allowing us to pick up more debris from the streets and to go into more neighborhoods than we've been able to do before.



The town's new automated fuel management system will allow us to track fuel consumption better and be more efficient with our resources.



Residents filled 32 dumpsters' worth of trash and brought more than a thousand TVs and computer monitors to the two Heavy Trash Days.



Professional arborists assessed the condition of every tree on town property, and identified several hundred as candidates for removal or replacement during 2018.

Following a pair of studies, the Town Council approved a new ordinance that updated speed limits on a number of local streets. Town crews kept the roads in great shape all year, changing roles as needed:

- While the winter wasn't particularly bad, some challenging snow and ice events led to the use of nearly 1,800 tons of salt, compared to just over half that amount in 2016.
- Sidewalks along Walton and Kirkwood Drives were improved.
- A pond along the White Lick Creek Trail north of Main Street solved two problems. The town was searching for a place to mitigate wetlands and also needed to dispose of clean dirt from construction projects. Working with the U.S. Army Corps of Engineers and the Indiana Department of Natural Resources, the town used the dirt to reconstruct the wetland area.
- The Street Department bought a new dump truck and snow plow to enhance our snow removal efforts.
- The Sign Crew repaired 63 street signs and replaced 136 others, aiding motorists in finding their way around town.

UTILITIES

Water conservation was a major focus during 2017, as contractors completed the three-year process of replacing mechanical water meters with automated devices, and installing radio equipment on 10,337 meters. That allows for meters to be read remotely and provides more accurate readings. The town's drinking water plants purified and distributed more than 1.5 billion gallons during the year, a slight increase over 2016. A variety of maintenance items were performed to improve the reliability of the town's wells and water treatment equipment, as part of the town's ongoing preventive maintenance efforts.

The town purchased a new camera for inspection of sanitary sewers and stormwater lines. During the year, crews used the camera to study nearly two and half miles of sewer main. They also cleaned 23,868 feet of sewers and performed root control in another 28,000 feet, ensuring that waste can flow easily to treatment plants.

Parks & Recreation

The year began with a major construction project designed to protect the integrity and improve the energy efficiency of the Richard A. Carlucci Recreation & Aquatic Center. The roof over the indoor aquatic center was replaced at a cost of more than \$2 million, and the system that controls the heating and cooling throughout the facility was upgraded, leading to more stable temperatures and significantly lower energy use.

IN-DEMAND DESTINATION

Nearly 116,000 patrons visited Splash Island Waterpark during the 2017 summer season. The Wet Wednesday evening promotions were particularly popular, drawing just under 7,000 patrons this year. Overall, the Recreation Center and Splash Island drew nearly 464,000 visits in 2017, representing a 12 percent increase over 2016. Over 210,000 of the visits were from non-members. Our recreation programs also saw a substantial increase, with just under 4,700 participants. Overall, Parks programs and activities brought in \$2.3 million.

FRANKLIN PARK

Phase I of the Franklin Park renovation was completed during the summer, including a major playground upgrade and an ADA-accessible path connected to the trail network and restrooms.

SWINFORD PARK

Swinford Park became home to four new pickleball courts in 2017. The courts were declared the nicest in the central Indiana area by many players from outside the community. Busy most days from morning until night, the courts also hosted a number of tournaments during the year.

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The indoor aquatic center received a new roof which is more durable and will improve energy efficiency.



This photograph, taken from a drone camera, shows the new pickleball courts in their usual state: very busy!



Parents taking advantage of our Playworld program brought more than 19,000 kids to us in 2017 and voted the facility Hendricks County's best kids hangout.



This year's annual Puppy Pool Party fetched \$1,700 for the town's Beneficent Fund and the Hendricks County Humane Society.

BICENTENNIAL PARK

Work was completed on a small park commemorating Indiana's Bicentennial. Located between the Oasis Diner and the footbridge, Bicentennial Park, funded in part by a \$60,000 grant from Duke Energy, includes a timeline of Plainfield's history.

YOUTH SPORTS

The Parks Department continued our partnership with Optimist Youth Sports to host two state Little League tournaments, and with the Teenage Baseball Association to host the state Babe Ruth tourney. Plainfield's central location, abundant hotel rooms, and restaurant choices made us a convenient and enjoyable location for out-of-town competitors.

COMMUNITY GARDENS

Thanks to a longstanding partnership with Center Community Church, the Town is able to offer garden plots on land adjacent to the church on CR 700E (also known as Sugar Grove Road). The plots are 20 foot by 20 foot and are available to residents at no cost thanks to the generosity of the church.

PARKS & TRAILS

The town maintains more than 470 acres of park property and trails, including the following:

- Richard A. Carlucci Recreation & Aquatic Center/Splash Island – 26.69 acres
- Swinford Park – 27.41 acres
- Franklin Park – 18.67 acres
- Anderson Park / Skate Park – 10.44 acres
- Friendship Gardens – 12.78 acres
- Bob Ward Park – .93 acre
- White Lick Creek Park – 37.06 acres
- Al and Jan Barker Athletic Complex – 60.43 acres
- Galyans Donated Property – 8.28 acres
- Other banked properties for future development

Public Safety

As Plainfield's population has grown, our community's first responders have continued to enhance the services they offer while keeping pace with the challenges of a larger town.

PUBLIC SAFETY PROJECT

The town's \$24 million Public Safety Facilities Project came closer to completion, as work was completed on the new Fire Territory Headquarters on Moon Road. Major work continued next door on the new Fire Station 122, which is scheduled to open in 2018. The Hendricks County 911 Center completed its move into the former Fire Territory headquarters on Clarks Creek, and the Police Department and Town Court expanded into space vacated by the 911 center. The next major project will be construction of a new Fire Station 121 between Stafford and Stanley Roads. That will be followed by the conversion of the current station into a substation and storage for the police.

PLAINFIELD POLICE DEPARTMENT

An arrest was made in 2017 in the "Brian Kils" case, a high-profile incident from 2015-2016 during which an individual threatened to commit terrorist-type actions in the Plainfield community. In August, the US Attorney announced that a Bakersfield, California man was facing a long list of federal charges in connection with the case. Plainfield officers had played active roles in support of the investigation, working with state and local authorities. In addition, the department's Detective Division filed 120 criminal charges and investigated 143 new cases during the year.

A key component of the department's work is fostering connections with the community. PPD continued to work with Plainfield Schools to provide a highly visible presence in all of the community's public schools. The Rape Aggression Defense System classes were successful in equipping another group of women and teens with the skills they need to reduce the possibility of becoming a victim. In addition, the department added a third K-9, Jocko, whose handler is Corporal Rob Prichard.

During 2017, PPD continued to participate in the Indianapolis Metro Drug Task Force. Our narcotics detective conducted 29 investigations that led to 24 arrests and the seizure of a significant amount of controlled substances. That's in addition to seizures made by other officers and detectives in the course of other arrests.

Other data from 2017 includes:

- We recorded 1,161 traffic accidents, a 2.9 percent increase over 2016. That included 181 personal injury accidents and one fatality. Once again, the most common causes were failure to yield the right of way and following too closely. Alcohol was a factor in 19 of those accidents, a drop of four from 2016.

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Of the accidents that occurred in 2017, nineteen of them were reported to have alcohol as a contributing factor. Plainfield officers are on the lookout for vehicles whose drivers are displaying symptoms of driving under the influence of alcohol or drugs.



The Rape Aggression Defense training class offered by the Police Department to local women continues to be well-attended. The Department will offer the classes again in 2018.



The Plainfield Fire Territory upgraded their capabilities by replacing two aging pumpers with new vehicles. They sold the older units to other, less populated municipalities who needed them.



The new Plainfield Fire Territory headquarters building is on Moon Road, just south of Main Street.



The 32 call-takers at the Hendricks County Communications Center handled over 191,000 calls in 2017, doing everything from dispatching police and fire vehicles to giving CPR instructions over the phone prior to the arrival of first responders.

- Criminal arrests increased by less than a fraction of a percent in 2017, with a 19 percent decrease in calls for service. There was a 9.7 percent increase in criminal mischief cases, a 60 percent decline in robberies, and a 6 percent decrease in thefts. While there was an increase of 27 drunk-driving arrests (103, compared to 76 in 2016), the town saw a 25.7 percent decrease in burglaries, a 51.4 percent drop in fraud, and a 3 percent drop in vehicle thefts.
- Juvenile arrests saw an increase in 2017, with 124 arrests and 129 charges filed (compared to 90 charges in 2016). The most frequent offenses continued to be shoplifting and theft, accounting for 66 charges. There were 22 alcohol-related offenses, 16 for battery, 8 for robbery and burglary, and 14 for drugs.
- Our Community Support Officers helped police officers focus their time on community safety by performing 2,533 hours of work, including 2,970 vacation checks, helping 388 locked-out motorists, and tagging 73 abandoned vehicles.

PLAINFIELD FIRE TERRITORY

The Plainfield Fire Territory serves both the Town and Guilford Township and responds to mutual aid requests from nearby fire departments. They continue to be the busiest department in Hendricks County, with 15 percent more runs than the second-busiest. Plainfield firefighters responded to 5,723 calls for assistance, a two percent increase over 2016, with emergency medical service incidents responsible for more than 72 percent of those calls. Falls and motor vehicle accidents accounted for the most EMS calls.

Major activities during the year focused on the future, as the new station neared completion and the new Fire Headquarters was moved into. Planning began on a larger replacement for Station 121. Two new pumpers replaced aging units that were sold to other municipalities, and a new incident command vehicle was placed into service in October. PFT also issued new handheld radios to all personnel.

We continue to work with other local departments to share resources and lower costs. For example, our 2017 class of new firefighters jointly delivered training to seven from PFT, two from Brownsburg, and one from Avon.

2017 Statistics:

- Average response time for the 4,146 calls within the town of Plainfield was 4:51, compared to 5:25 in 2016.
- In the parts of Guilford Township outside the town, there were 687 incidents, with an average response time of 9:35, down from 9:51 in 2016.
- To keep up with the growing complexity of emergency responses, PFT personnel completed 1,200 classes for 15,522 hours of training, representing a 16 percent increase over 2016.
- We conducted 1,625 inspections and investigated 24 fires.
- We participated in 57 scheduled community safety education events, reaching 1,153 adults and 3,771 children.

HENDRICKS COUNTY COMMUNICATIONS CENTER

The Hendricks County Communications Center completed its eleventh full year as a consolidated center in 2017, connecting 23 public safety agencies with Hendricks County residents. A major milestone was reached when the Center's move into the former Plainfield Fire Territory Headquarters building was completed. The Town of Plainfield operates the Communications Center for all of Hendricks County.

The Center handled a total of 167,991 incidents, an increase of 0.3 percent from 2016. Police incidents climbed just 0.1 percent, to 152,721, while fire/EMS calls grew by 2.7 percent to a total of 15,270. Our staff worked to educate the community through outreach programs, with 670 contacts with local schools and more than 11,000 contacts with residents at local events.

Administrative Services

HUMAN RESOURCES

To prepare for Plainfield's continued growth, during 2017, town officials conducted a staffing review. Job descriptions were rewritten to include updating job titles and duties. Organizational charts were reviewed and adjusted to ensure supervision standards are met. The town also approved new positions that could be added, increasing from the current 252 employees to a potential 267 positions, studied pay rates in comparable communities to ensure that our compensation rates were competitive, and examined turnover rates in light of the tight labor market. The entire employee handbook was reviewed and updated.

INSURANCE

Insurance plans and other benefits are a critical part of compensating town employees, but responsibility to the taxpayers also demands cost control. During the year, town leadership determined that the town would pick up the employee shares of premiums for short-term disability, long-term disability, and term life insurance. We also upgraded the benefits system to allow better management and give employees online access to benefit information.

INFORMATION TECHNOLOGY

With the projects for public safety underway, many of the technology projects were related to the new Plainfield Fire Territory Headquarters, the relocated Hendricks County Communications Center, and the remodeling of the Police and Town Court building, all of which required extensive networking and related modifications. Software used in Plainfield Police vehicles was upgraded to meet stricter FBI authentication standards and to allow officers to print send reports from their vehicles to a printer in the police station. Other IT projects for 2017 included:

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With the rising population comes the need for more employees. The town approved several new positions in 2017 that could be added, increasing the current total of 252 employees to a potential 267.



During 2017, Plainfield's Telecommunications Strategic Task Force considered the increasing need for bandwidth and how quality of life in Plainfield would be affected if our infrastructure did not keep pace with the growth in telecommunications data demand. In consequence, Plainfield is developing plans to address where high speed fiber, cell tower, and microcell towers should go, balancing aesthetics with practicality. One of the first projects was working with a developer to get the former Comcast tower in Swinford Park cleaned up and reconfigured as a macro cell tower.



Homeowners can count on more accurate readings and billings, thanks to the automated meter reading project. The project, which replaced older units that had to be read in person with automated ones, was completed in 2017.



The Plainfield Town Court implemented e-filing, which reduces paperwork and delays in processing case filings. The Court processed 1,393 infractions, 547 misdemeanors, and 330 ordinance violations in 2017.

- Finished the Voice over IP conversion for the town's phone system.
- Upgraded the operating software used at the Richard A. Carlucci Recreation Center.
- Upgraded the Munis Financial System software, adding a web-based dashboard.
- Installed iWorQ Systems software for permit reporting.

INCREASING ENGAGEMENT

Technology has increased the town's ability to communicate with residents. A prime example of that came with the development of the Conceptual Downtown Redevelopment Plan. At each step of the plan's development, social media was used to provide updates and awareness of opportunities to comment, such as a Farmer's Market booth that brought a steady stream of residents. The amount of feedback from the community helped to shape a plan that drew wide acceptance.

The town's website received a fresh look during the year, and an intranet site was added for employee communications. Splash Island's site received an upgrade. The number of residents following the town's social media efforts saw significant increases. "Likes" for the town's Facebook page were up 21 percent, to 10,200, and Twitter followers grew by nearly 12 percent. A single "Comings & Goings" Facebook post was viewed by more than 32,000 people, shared by 125 of them, and earned 465 "thumbs up" rankings.

CLERK-TREASURER'S OFFICE

Among the many changes in the office during 2017 was the arrival of a new Clerk-Treasurer, as Mark Todisco was appointed to replace Wes Bennett, who took a new position with the State of Indiana. The town's growth increased the office's workload, and a new accountant was added to the staff. The office continues to manage taxpayer funds efficiently, maintaining standards such as reconciling all town accounts by the 10th of each month and completing each month's closing process by the 20th. Another significant responsibility is handling the town's payroll.

The water meter conversion project has paid off in terms of greater efficiency and improved productivity in processing the monthly utility billing. Homeowners will benefit by receiving more accurate readings and billings, with no need for estimated bills. The system also allows the town to pinpoint supply problems more quickly.

Ambulance billing is another responsibility for the office, and we collected net payments of nearly \$840,000 for 2,678 runs. However, largely because of federal reimbursement rules for Medicare and Medicaid and uncollectible claims, we were forced to write off an additional \$750,000 in claims.

Plainfield Civil Town, Hendricks County, Indiana, Cash Fund Statement - 2017

	LOCAL FUND NUMBER	LOCAL FUND NAME	BEGIN CASH BALANCE JANUARY 1, 2017	RECEIPTS	DISBURSEMENTS	ENDING CASH BALANCE DECEMBER 31, 2017
GOVERNMENTAL ACTIVITIES	0000000101	GENERAL FUND	\$3,476,242.35	\$10,038,268.28	\$9,198,355.10	\$4,316,155.53
	0000000102	PLAINFIELD FIRE TERRITOR	\$1,941,137.81	\$8,299,196.25	\$7,704,212.26	\$2,355,899.19
	0000000103	FIRE TERRITORY EQUIP REP	\$830,593.96	\$1,288,167.11	\$1,288,167.11	\$830,593.96
	0000000104	RIVERBOAT REVENUE	\$573,138.04	\$1,666,342.53	\$5,759.20	\$733,721.37
	0000000105	RAINY DAY	\$12,069,957.05	\$36,302.29	\$2,779,820.21	\$9,326,439.13
	0000000107	STREET CAPE SIGN PROGRAM	\$919.30	\$0.00	\$0.00	\$919.30
	0000000111	JUDGEMENT	\$219.87	\$0.00	\$0.00	\$219.87
	0000000112	INITIAL DIVERSION FEES	\$812.99	\$0.00	\$0.00	\$812.99
	0000000113	MONTHLY DIVERSION FEES	\$13,003.87	\$33,090.00	\$34,630.00	\$11,463.87
	0000000114	PROBATION FEES	\$36,974.17	\$20,553.80	\$18,229.17	\$39,298.80
	0000000116	RECORD PERPETUATION	\$60,619.71	\$10,790.86	\$0.00	\$71,410.57
	0000000117	DEFERRAL FEES - COURT PO	\$66,162.15	\$3,301.10	\$1,876.00	\$67,587.25
	0000000118	DEFERRAL FEES - PD PORTI	\$47,715.33	\$3,229.65	\$2,805.10	\$48,139.88
	0000000119	DEFERRAL FEES - TOWN POR	\$3,168.28	\$3,058.52	\$3,282.83	\$2,944.00
	0000000200	JUDICIAL SALARIES	\$5,797.72	\$3,282.83	\$3,282.83	\$2,755.33
	0000000200	MVH WHEEL & SURT TAX	\$882,901.78	\$672,273.60	\$593,116.08	\$962,059.30
	0000000201	MVH	\$2,512,803.29	\$1,693,736.51	\$1,476,501.81	\$2,730,037.99
	0000000202	LOCAL ROADS & STREETS	\$818,147.31	\$408,725.02	\$361,838.86	\$865,033.47
	0000000203	MIRACLE FIELD	\$78,366.46	\$3,311.60	\$0.00	\$81,678.06
	0000000204	PARK	\$1,013,248.89	\$4,139,679.16	\$3,579,330.70	\$1,573,597.35
	0000000205	PARK NON-REVERTING	\$173,016.05	\$367,502.76	\$251,235.68	\$289,283.13
	0000000206	PARK DEBT SERVICE	\$498,355.74	\$2,638,204.78	\$2,303,599.84	\$832,960.68
	0000000207	PARK BENEFIT	\$114,713.71	\$22,467.98	\$12,753.00	\$124,428.15
	0000000208	PARK IMPACT FEE	\$587,181.40	\$346,184.25	\$274,815.22	\$659,160.73
	0000000210	TOP Gen Obi Trail Bond	\$4,759.84	\$18.57	\$0.00	\$4,778.41
	0000000228	ECON DEVELOPMENT	\$825.64	\$3.24	\$0.00	\$828.88
	0000000231	CHRISTMAS PARTY DON	\$4,478.33	\$765.50	\$2,101.00	\$3,142.83
	0000000239	LAW ENFORCEMENT - IMPD	\$1,440.00	\$0.00	\$0.00	\$1,440.00
	0000000237	CHAPLAIN	\$12,570.55	\$45.25	\$991.36	\$11,624.44
	0000000238	K-9	\$30,321.79	\$11,594.06	\$28,326.85	\$13,589.00
	0000000239	BIKE	\$5,340.26	\$20.83	\$0.00	\$5,361.09
	0000000241	LAW ENFORCEMENT-STATE	\$120.00	\$80.00	\$116.00	\$120.00
	0000000242	LAW ENFORCEMENT-HEND	\$120.00	\$120.00	\$120.00	\$40.00
	0000000243	LAW ENFORCEMENT-CITY CT	\$640.54	\$32,582.00	\$32,582.00	\$640.54
	0000000245	LAW ENFORCEMENT-DNR	\$16.00	\$24.00	\$16.00	\$24.00
	0000000246	LAW ENFORCEMENT-STILLV	\$188.00	\$60.00	\$0.00	\$248.00
	0000000248	POLICE BENEFIT	\$1,671.97	\$1,671.97	\$150.00	\$1,673.94
	0000000249	LAW ENFORCEMENT-CLATN	\$144.00	\$48.00	\$144.00	\$48.00
	0000000250	FIRE BENEFIT	\$4,468.26	\$1,868.89	\$0.00	\$5,992.15
	0000000252	LAW ENFORCEMENT-LITZON	\$149.60	\$3.00	\$0.00	\$152.60
	0000000253	LAW ENFORCEMENT-APT AUT	\$52.00	\$0.00	\$0.00	\$52.00
	0000000255	CHILD RESTRAINT GRANT	\$1.45	\$0.00	\$0.00	\$1.45
	0000000256	RECYCLING GRANT/APTS	\$5,056.78	\$0.00	\$0.00	\$5,056.78
	0000000257	POLICE CAMERA FUND	\$0.27	\$0.00	\$0.00	\$0.27
	0000000258	HENDRICKS COUNTY 911 CEN	\$4,719.13	\$3,570,770.49	\$3,541,770.77	\$2,058,775.43
	0000000259	D.A.R.E.	\$2,029,407.71	\$2,759.42	\$2,996.66	\$4,482.19
	0000000260	CRIMINAL INVESTIGATION	\$3,297.97	\$1,190.17	\$2,578.00	\$910.14
	0000000261	R.A.D. Systems	\$855.75	\$3.32	\$0.00	\$859.07
	0000000262	HOU	\$0.00	\$1,108.13	\$1,108.13	\$0.00
	0000000264	OPERATION PULLOVER	-\$1,839.34	\$8,799.33	\$9,095.20	-\$2,141.91
	0000000265	BULLET-PROOF VESTS	\$8,205.53	\$5,843.30	\$0.00	\$14,048.83
	0000000266	LAW ENFORCEMENT TRNG	\$128,598.87	\$29,666.60	\$37,671.00	\$120,594.47
	0000000267	HEND CITY SUBS ABUSE TASK	\$846.48	\$3,850.29	\$3,850.29	-\$303.27
	0000000268	HAND LEY CORRIDOR IMPR	\$11,122.59	\$11,122.59	\$0.00	\$22,245.18
	0000000270	I-70 INTERCHANGE TIF	\$2,244,844.54	\$1,434,863.20	\$1,093,214.94	\$2,586,492.80
	0000000271	SR-267 CORRIDOR TIF	\$4,730,140.43	\$878,245.46	\$257,522.00	\$5,350,863.89
	0000000272	US-40 TIF DISTRICT	\$6,997,908.72	\$7,705,087.88	\$3,067,759.54	\$11,635,237.06
	0000000273	GREENWAYS	\$4,519.23	\$4,519.23	\$0.00	\$4,519.23
	0000000275	EDI	\$3,642,938.87	\$2,924,184.73	\$1,776,016.09	\$4,791,107.51
	0000000276	REDEVELOPMENT	\$192.60	\$0.68	\$0.00	\$193.28
	0000000277	1% FOOD & BEVERAGE	\$1,454,636.98	\$1,128,220.26	\$977,941.46	\$1,604,915.78
	0000000278	SIX POINTS TIF	\$2,707,018.69	\$2,356,070.54	\$2,990,167.79	\$2,072,840.94
	0000000279	RR/ALL POINTS EDA	\$2,628,201.11	\$2,769,436.39	\$1,613,008.09	\$3,784,629.45
	0000000281	METHAMPHETAMINE	\$535.87	\$0.00	\$0.00	\$535.87
	0000000318	LEASE RENTAL BONDS OF 20	\$378,907.98	\$1,350,010.27	\$1,205,229.83	\$523,688.42
	0000000401	CCIF CIGARETTE TAX	\$4,763.35	\$68,801.35	\$48,503.17	\$48,062.11
	0000000407	Police Pension	\$4,058,250.10	\$1,488,590.41	\$1,054,558.89	\$4,484,671.62
	0000000702	POLICE PENSION RETIRED	\$453,009.91	\$1,115,061.24	\$250,494.50	\$3,175,766.65
	0000000703	POLICE PENSION RETIRED	\$111,145.97	\$213,875.39	\$231,742.37	\$93,278.99
	0000000900	PAYROLL	\$349,979.33	\$10,907,973.56	\$10,926,553.15	\$331,399.74
	0000000901	HEALTH INSURANCE FUND	\$693,413.07	\$3,293,081.66	\$3,036,081.92	\$888,193.04
	0000000902	FLEXIBLE SPENDING ACCOUN	\$0,413.07	\$8,324.80	\$3,449.30	\$24,288.57
	10111	Plainfield Town Court	\$56,953.63	\$475,507.75	\$475,663.74	\$56,797.64
	1081	GMS GRANT	\$538.86	\$0.00	\$0.00	\$538.86
	109	Economic Improvement District	\$0.00	\$328,174.44	\$169,571.44	\$158,603.00
	121	TIF Recognition Fund	\$0.00	\$702.15	\$560.69	\$141.46
	122	2012 Damage Repair	\$163,291.25	\$637.14	\$163,928.39	\$0.00
	123	Town Employee Recognition Fund	\$0.00	\$6,297.60	\$0,007.48	\$220.12
	127	2016 LIOT Special Dist	\$0.00	\$4,286,264.18	\$2,010,400.44	\$2,275,864.18
	128	Local Road & Bridge Match Fund	\$0.00	\$1,008,118.00	\$873,470.00	\$1,134,648.00
	209	Bicentennial Park	\$62,250.00	\$1,174.50	\$29,400.00	\$33,024.50
	232	PPD EXPLORER FUND	\$114.65	\$0.43	\$0.00	\$115.08
	233	Police Trauma Kit	\$1.50	\$0.00	\$0.00	\$1.50
	235	Pittsboro Police Department	\$16.00	\$0.00	\$0.00	\$16.00
	283	Saratoga Allocation Area	\$305,806.57	\$227,762.97	\$55,567.92	\$528,001.62
	409	Cumulative Capital Development	\$0.00	\$344,581.78	\$0.00	\$344,581.78
	912	Redevelopment Authority LRRB 2005	\$409,974.07	\$0.00	\$409,974.07	\$0.00
	913	PMIC Economic Dev LRRB 2004	\$62,078.69	\$62,078.69	\$46,676.66	\$15,402.03
	917	Plainfield EDC Galvan's Bond Series 2003	\$867,374.35	\$688,584.63	\$682,117.87	\$873,841.11
	919	REDEVELOPMENT AUTHORITY 2009	\$0.34	\$0.00	\$0.34	\$0.00
	920	REDEVELOPMENT AUTHORITY LRRB 2005	\$1,379,300.71	\$1,415,786.78	\$1,411,678.32	\$1,383,409.17
	921	PARKS REFUNDING SF 2010	\$5,101.40	\$2,001,075.00	\$2,001,075.00	\$5,101.40
	923	REDEVELOPMENT AUTHORITY LRRB 2014	\$530,083.27	\$1,302,401.57	\$1,299,407.08	\$533,076.76
	924	REDEVELOPMENT AUTHORITY LRRB DSR	\$1,937,850.05	\$1,203,501.00	\$1,196,775.00	\$1,944,576.05
	926	2014 EDC BOND PROJECT FUND	\$55,039.51	\$204,518.00	\$56,273.12	\$55,280.39
	928	RDC 2015-SR267 Construction	\$394,921.67	\$1,315.95	\$71,312.49	\$324,925.13
	929	RDC 2015-SR267 DSR	\$201,980.03	\$0.00	\$0.00	\$201,980.03
	930	RED AUTH 2015C Construction	\$845,1306.37	\$271,326.73	\$1,916,167.23	\$680,465.87
	931	RED AUTH 2015 Series C B&I	\$597,204.08	\$142.99	\$398,056.26	\$199,290.81
	932	RED AUTH 2015 Series C DSR	\$796,164.71	\$411.54	\$596,576.25	\$796,576.25
940	RED AUTH 2015 Series D B&I	\$21,131.31	\$21,131.31	\$321,081.22	\$0.00	
941	RED AUTH 2015D Construction	\$1,164,718.76	\$263.17	\$873,503.19	\$291,478.74	
942	RED AUTH 2015 Series D DSR	\$958,217.79	\$495.43	\$958,713.22	\$0.00	
943	PMIC LRB 2016A Construction	\$5,129,980.86	\$909.92	\$4,688,532.97	\$442,357.81	
944	PMIC LRB 2016A Bond & Interest	\$292,095.20	\$64,500.00	\$272,967.20	\$83,627.98	
945	PMIC LRB 2016A Debt Service Reserve	\$390,048.23	\$0.00	\$0.46	\$390,047.74	
946	RED AUTH LRRB 2016 Construction	\$8,114,952.76	\$81,124.62	\$538,999.89	\$7,657,077.49	
947	RED AUTH LRRB 2016 Bond and Interest	\$508,944.59	\$2,896.67	\$206,931.32	\$304,909.94	
948	RED AUTH LRRB 2016 Debt Serv Reserve	\$1,359,982.14	\$87,879.33	\$847,833.00	\$1,360,896.24	
949	RED AUTH LRRB 2016 Sinking	\$0.00	\$215,405.23	\$215,405.14	\$4,885.34	
950	RDA 2015A US40 Constr Fund	\$6,615,551.14	\$156,341.25	\$417,150.98	\$6,354,741.41	
951	RDA 2015A Bond & Interest	\$156,000.20	\$448,935.79	\$598,835.79	\$6,117.41	
952	RDA 2015A DSR	\$1,077,336.70	\$129,097.22	\$903.30	\$1,083,530.65	
973	RDA 2015B Metropolis Construction Fund	\$5,168,259.86	\$650,259.86	\$5,818,249.22	\$0.00	
974	RDA 2015B Metropolis Bond & Interest	\$6.57	\$0.00	\$0.00	\$6.57	
975	RDA 2015B Metropolis DSR	\$725,233.28	\$98,750.57	\$95,611.76	\$728,372.09	
	SubTotal	\$117,755,229.66	\$88,366,811.85	\$89,684,122.82	\$116,437,918.69	
STORM WATER	0000000715	SEWER OPERATING-STORM WT	\$4,816,715.63	\$2,386,688.53	\$2,033,835.08	\$5,169,569.08
	0000000725	2007 SEWER WORKS CONST B	\$82.47	\$0.00	\$0.00	\$82.47
	0000000726	2009 SEWER WORKS BONDSER	\$593,300.57	\$518,496.00	\$1,071,773.57	\$40,023.00
	0000000775	STORMWATER AVAILABILITY	\$71,061.29	\$1,400.00	\$3,397.44	\$1,022,063.85
		SubTotal	\$6,181,159.96	\$3,159,584.53	\$3,109,006.09	\$6,231,738.40
WASTEWATER	0000000710	SEWER OPERATING	\$1,577,145.47	\$7,987,676.90	\$8,600,301.05	\$964,521.32
	0000000729	SEW WRKS 2009 SERIES B B	\$692,970.73	\$1,514,047.12	\$1,506,545.50	\$700,472.35
	0000000730	SEW WRKS 2009 SERIES B D	\$2,672,014.13	\$2,672,014.13	\$81,694.00	\$2,877,417.40
	0000000770	SEWER AVAILABILITY	\$1,956,825.05	\$1,027,670.00	\$0.00	\$2,984,495.05
	0000000780	SEWER LINE INSPECTION	\$1,218,097.06	\$458,724.00	\$0.00	\$1,231,118.06
	717	Sewage Works Refunding Bond 2012	\$1,354,956.51	\$1,125,696.00	\$1,119,146.67	\$1,361,505.84
	733	Sewage Works Revenue Bonds 2015	\$2,672,014.13	\$1,388,334.16	\$1,388,334.16	\$1,037,919.09
	734	Sewage Works Rev Bonds 2015 Construction	\$15,501,082.24	\$81,296.52	\$7,992,341.23	\$7,590,037.53
	735	Sewage Refunding Revenue Bonds 2017	\$0.00	\$9,271,636.90	\$876,656.00	\$8,394,980



**Town of Plainfield
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